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| 510 BOH                         | Ingrid: Expand on development of opioid abuse outreach program   | According to the fire department's medical records, there have been 12 overdoses resulting in 5 fatalities from January of 2017 to September of 2017. Since that time, the police chief is reporting that there have been 4 more non-lethal overdoses. We are working on developing more, and better educational tools to try to help people understand the dangers of opioids and how easy it is for kids and adults to become addicted. We are working on a possible phone app, and we are developing a Cable show to address opioids as well as other public health issues. We have also secured 2,000 dollars to purchase pill disposal kits to help get the drugs out of peoples houses more easily. This is geared towards seniors. |
| 510 BOH                         | Hegde/Nilsson: How did programs change based on community health assessment data?  | The Community Health Assessment Data was used to monitor the needs of the community. The biggest need was Tick borne disease. We have been pushing out educational programs and informational sessions at any venue we can. (Farmers market, trail hikes, health fairs)   |
| 510 BOH                         | FitzPatrick: Is the CPR training for Employees or is that a fee-based classed for the public? Are the other public educational programs free or fee based? | All of the CPR classes to date have been run for both the general public and employees, and they have been for free. Materials for the classes have been purchased either through MRC, Public Health Emergency Preparedness funds (PHEP) or through the Circle Health Grant. We follow the American Heart Association model. Our most recent CPR class however, will require the  |

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|                                 |  | students to pay for their own certification card.      |
|                                 |  | This rate has been increased to 20 dollars by the      |
|                                 |  | Trinity Training Center.                               |
| 510 BOH                         | Hegde: What had to be done to adopt 2013 FDA code?               | In order to adopt the 2013 Food Code, the Board        |
|                                 |  | of Health Simply needed to adopt the code and          |
|                                 |  | recognize it by vote. We spent over a year             |
|                                 |  | educating all food establishments on the               |
|                                 |  | changes. This code supersedes the State                |
|                                 |  | recognized 1999 Food Code. The Westford                |
|                                 |  | Health Department also enrolls in the FDA              |
|                                 |  | Voluntary National Retail Food Regulatory              |
|                                 |  | Program Standards. This allows us to apply for         |
|                                 |  | grants to obtain equipment and attend trainings.       |
| 510 BOH                         | Hedge: Are you using any social media avenues?                   | None at this time.                                     |
| 510 BOH                         | Hedge: How much is the reduction in financial burden to          | We removed the requirement to test for                 |
|                                 | residents due to rewritten well regulations?                     | perchlorate for ¾ of the Town. This saved              |
|                                 |  | \$150.00 for each resident that needed to test         |
|                                 |  | their water. The Northwest corner of the Town          |
|                                 |  | (or Graniteville) still is required to test for it due |
|                                 |  | to perchlorate contamination several years ago.        |
|                                 |  | There is a defined map. The decision to remove         |
|                                 |  | the requirement was based off of the fact that         |
|                                 |  | there no contamination concerns for a big part of      |
|                                 |  | the Town. Many people were required to test for        |
|                                 |  | this that will never be affected.                      |
| 510 BOH                         | FitzPatrick: Please briefly describe the emergency kit grant. Is | There was no emergency kit grant all by itself.        |
|                                 | that for the kits them selves or just the distribution?          | Several years ago, Emergency Preparedness kits         |
|                                 |  | were built and sold to the public at the cost of       |
|                                 |  | building them. This money was either MRC or            |

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|                                 |   | PHEP money that is part of State Grants. We still |
|                                 |   | have several of them and sell them at 45 dollars. |
| 510 BOH                         | FitzPatrick: Please clarify what is meant by update fee schedule  | We have reviewed and updated our fee schedule     |
|                                 | in the goals? Is this for permits? Updated to what?               | to reflect our current department costs.          |
|                                 |   | Employees have had wage increases and our         |
|                                 |   | permit fees have not been adjusted in five years. |
|                                 |   | Fees were increased based off our cost to         |
|                                 |   | perform the service or inspection, and we also    |
|                                 |   | did a regional market basket search to compare    |
|                                 |   | our Departmental fees to other Towns.             |
| 510 BOH                         | FitzPatrick: Is the expansion of the school dental plan for un or | We find many children who have serious dental     |
|                                 | underinsured children?  | needs, that do not get to see a dentist, and this |
|                                 |   | program identifies those issues.                  |
| 510 BOH                         | FitzPatrick/Nilsson: Why was there a significant drop in          | The 952 number was in place before I was the      |
|                                 | employee participation in health programs? Its down from 952      | Director. I based the number of employee          |
|                                 | in FY16 to 265 in FY17.   | participants based off our signup sheets for      |
|                                 |   | programing. I did not include employee flu clinic |
|                                 |   | participation, so this number would go up         |
|                                 |   | significantly if I did.                           |
| 510 BOH                         | FitzPatrick: Out of curiosity, how do you get the data for your   | Health data is generated and reported by us, but  |
|                                 | metrics for things like lyme disease, cases of the flu, etc?      | most health data we receive is from the State.    |
|                                 |   | There is a reporting system called MAVEN. This is |
|                                 |   | not available to the public because it is HIPPA   |
|                                 |   | protected. We do track every inspection and site  |
|                                 |   | visit we have to make though.                     |
| 510 BOH                         | FitzPatrick/Nilsson: Any idea why flu immunizations both in       | The number should be \$58,050. This has been      |
|                                 | total and in schools had such a large decrease year over year?    | updated in the budget. Thank you. Market share    |
|                                 | What is the additional flu revenue (\$42K in verbiage vs \$58K in | is the reason we are seeing a decrease in the     |
|                                 | chart)? Why are the revenues not down proportionately to the      | number of vaccines. Competition with              |

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|                         | number of vaccines?   | pharmacies has increased greatly.                    |
| 510 BOH                 | FitzPatrick: Does the BOH do soil evaluations and percolation   | Design engineers do the actual evaluation and        |
|                         | Testing for town building(s)?                                   | testing. We witness and verify the data is correct.  |
| 510 BOH                 | FitzPatrick: Is there analysis done between the metrics and the | I personally have not done this, as I have held the  |
|                         | receipts? Sometimes metrics go up and receipts go down.         | Health Directors job for 11 months.                  |
| 510 BOH - Personal      | Vetsa: Can you explain this line item for the new members?      | Longevity is an amount paid to an employee each      |
| Services longevity      |   | year for continuous service. The payouts are as      |
|                         |   | follows for union and non-union town                 |
|                         |   | employees: 5+ years \$600, 10+ years \$850, 15+      |
|                         |   | years \$1,100, 20+ years \$1,600, 25+ years          |
|                         |   | \$2,100, 30+ years \$2,600                           |
| 510 BOH – Personal      | Vetsa: How many inspectors are in the department? Is there      | There are two inspectors and on environmental        |
| services Food inspector | any backlog or are the existing inspectors able to keep up with | manager. Our nurse also does camp inspections.       |
|                         | the work load   | We are able to handle the current work load          |
|                         |   | through proper scheduling.                           |
| 510 BOH Vehicle Maint   | Bao/FitzPatrick: Why did Vehicle Maintenance and gasoline       | We only had 826 dollars in repairs for FY17. As of   |
|                         | double from FY17? Is that because a new vehicle has been        | this month in FY 18, my vehicles have exceeded       |
|                         | purchased or additional mileage? Would any more money be        | this. The new vehicle has not been a factor in       |
|                         | invested on the vehicle that was to be replaced?                | maintenance. The 05'Ford Ranger and the 06'          |
|                         |   | Minivan are starting to need additional work due     |
|                         |   | to age. The van will be evaluated and taken out      |
|                         |   | of service if it proves too costly to maintain. Part |
|                         |   | of the reason gas was half was in FY'17 we were      |
|                         |   | not fully staffed so there was less people using     |
|                         |   | vehicles. Additionally, we are fully staffed and we  |
|                         |   | are now running three vehicles which will require    |
|                         |   | more gas.  |
| 510 BOH Mileage         | FitzPatrick: Now that a second vehicle is in use, why wouldn't  | Travel-Mileage is used when an employee is           |
|                         | mileage decrease? Why is it double FY17?                        | required to attend regional or State meetings.       |

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|                                 |  | We spent about 75% of this line item in FY 17. Additionally, employees would use their own vehicle for inspections if there were no other options available. I plan to monitor this item this year for changes over the next year.   |
| 510 BOH – Encumbrances          | Vetsa: Can you explain this line item? | An encumbrance is an expense or service performed in the previous fiscal year (before June 30) and not invoiced or paid by the final expense warrant on July 15. Employees must send the Town Accountant an encumbrance letter with a list of expenses accrued in the previous fiscal year and still not paid. This accounting mechanism is used to keep expenses in the proper fiscal year. |